



...meeting your business requirements perfectly

The DBL Approach

Our approach is... professional.

At DBL we pride ourselves on the way we work with our clients. No matter how big or small the project, we ensure that we provide the same high quality, professional service. We ensure that all necessary analysis is carried out, making certain that we deliver what we promise and that our customers are kept informed at every step about the progress of their projects through formalised documentation and frequent meetings, either in-person or virtual.

Our approach is... proven.

Our track record over more than a decade of business have proven that our methods work. Our customers appreciate the responsiveness, flexibility, and openness of the services we offer, as the amount of new projects we receive from existing customers shows. We do not rest on our laurels, however; we are constantly looking for ways to learn from our successes and, of course, our mistakes, eager to provide the best possible service to all our clients.

Our approach is... customised.

We know that every business is unique, and that every business has their own ways of working. At DBL, our ethos is that no single approach and no single solution can perfectly match clients' needs. This is why we focus the way we work on the way our customers work. We put them at the centre: with our guidance they choose exactly what they want, how they want it. Using the SCRUM methodology of agile software development, we are able to design flexible project plans that give the customer control.

Our approach is... streamlined.

We understand that people are often frustrated by the bureaucracy that many IT companies possess. At DBL we try and remove the barriers that prevent customers from getting answers. We ensure that customers always speak to the person most relevant to them, and a person who can make the appropriate decisions and give them the right advice. By cutting down on needless bureaucracy, we can provide a service that gives our customers what they want as quickly as possible.